

**Position Title:** Subject Matter Expert (SME) 3

**Location:** New Orleans, LA

Modus21 is a Charleston, South Carolina based business and technology consulting firm specializing in solving complex business problems for global business and government clients. Our philosophy is simple – provide value to our clients through the ability to streamline, measure, and improve their business processes via business intelligence and business architecture. Our expertise has proven highly successful in helping organizations recognize greater value by aligning their strategy and objectives to technology and execution.

**Scope of Work:**

The Subject Matter Expert (SME) 3 will support the DC2HS Database, Cyber Security, and Engineering project at SPAWARSCEN Atlantic location in New Orleans, LA. Contractor support for the SPAWARSCEN Atlantic DC2HS shall include system engineering, cyber security, Certification and Accreditation (C&A), and database administrator support across the following technical areas: Windows, Unix, Linux, Network, Network Security, Storage and Storage Area Networks (SAN)s, Domain Name Services (DNS), Backups, Databases, and Virtualization including Hypervisor and Application. This effort is contingent upon award.

**Essential Functions:**

Candidate must possess twelve (12) years' experience in Information Technology to include three (3) of the following four (4) areas: Systems Requirements, Operational Requirements, Test & Evaluation, and Training. Recognized expert who has demonstrated industry and public service leadership in "Relevant Technical Field". Have Subject Matter Expertise in operating systems including Windows, Linux, and Unix platforms.

**Responsibilities:**

- Responsible for setup and configuration of active directory, LDAP, domain-controlled systems.
- Supporting engineering implementation and support of cisco and juniper routers and switches, operations, firewalls, VPNs, IDS/IPS, patch management and HBSS/EPO.
- Performing troubleshooting and problem resolution for hardware and software issues to include device vulnerability resolution and connectivity problems.
- Documented experience with deployments of 3000+ user virtual desktop infrastructure
- Managing trouble tickets for user reported problems, and compiling trouble call statistics and documentation
- Ability to interact with technical and non-technical personnel translating user requirements into responsive applications
- Experience installing Network equipment
- Demonstrated history of System requirements planning and oversight in a DOD environment
- Providing DOD military specifications and standards at a comprehensive level
- System design integration planning for multiple large-scale installations
- Experienced in hardware and software evaluation
- Application and System Assessments, planning execution and management
- Technical development product milestone scheduling.
- Knowledge of IA concepts and requirements
- Installation and configuration of hardware and software capabilities
- Working knowledge of AWS Public Cloud, AWS GovCloud, Microsoft Azure and Office 365

**Requirements/Experience:**

- Currently holds a Department of Defense (DoD) Secret Security Clearance and has the ability to obtain a Top Secret (TS) Sensitive Compartmented Information (SCI) clearance.
- Certifications for Windows, Linux, Unix, Networking, Virtualization, Storage, Security, Security+ and Citrix a plus
- Previous experience with DC2HS a plus