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**Position Title: Senior Engineering Technician (Engineering Technician 4)**

Status: Permanent

Location: Charleston, S.C.

Modus21 is a Charleston, South Carolina based business and technology consulting firm specializing in solving complex business problems for global business and government clients. Our philosophy is simple – provide value to our clients through the ability to streamline, measure, and improve their business processes via business intelligence and business architecture. Our expertise has proven highly successful in helping organizations recognize greater value by aligning their strategy and objectives to technology and execution.

**What we are looking for in a successful candidate:**

You have a strong set of consulting skills and demonstrated leadership among clients and within your project team. You are a team player. You value collaboration and promote positive relationships with team members. You strive to lift the skillset and level of yourself and those around you. You will serve as a Senior Engineering Technician supporting Network and Engineering Operations with respect to the unclassified and classified Research, Development, Testing and Engineering Enterprise Network.

**Responsibilities:**

- Provides enterprise infrastructure engineering and operations services as it relates to the engineering, implementation and day to day operations of the network infrastructure.
- Will support Tier 2 and 3 Network infrastructures, Enterprise Core Services and Network Security.
- The support includes engineering, setup and configuration of active directory, LDAP, domain-controlled systems, data at rest, patch management, Cisco and Juniper networking infrastructure, HBSS/EPO operations, firewalls, VPNs, IDS/IPS engineering/implementation/support.
- Additional support in performing troubleshooting and problem resolution for hardware and software issues; device vulnerability resolution; troubleshooting of connectivity problems; entering, updating, and closing trouble tickets for user reported problems, and compiling trouble call statistics and other performance metrics as necessary.

**Requirements/Experience:**

- Associate's Degree in Information Technology, Engineering Technology, or suitable military training school.
- Twelve years of practical experience in Information Technology field.
- Six years of experience in installation and configuration IT equipment.
- Two years of experience in IT systems design, the preparation and modification of engineering documents, and developing drawings.
- Demonstrated detailed knowledge of Information Assurance (IA) concepts and requirements.
- Demonstrated comprehensive knowledge of DOD military specifications and standards.
- System design integration planning for multiple large-scale installations.
- Hardware and software evaluation
- Application and System Assessments, planning execution and management.
- System requirements planning and oversight.
- Technical development product milestone scheduling.
- Strong collaboration, interpersonal and organizational skills
- Exceptional verbal, written and presentation skills
- Must be a US citizen and have an active Department of Defense (DoD) Secret Security Clearance