
Position Title: Modus21 Technical Analyst
Status: Permanent
Location: Charleston, S.C.

Modus21 is a Charleston, South Carolina based business and technology consulting firm specializing in solving complex business problems for global business and government clients. Our philosophy is simple – provide value to our clients through the ability to streamline, measure, and improve their business processes via business intelligence and business architecture. Our expertise has proven highly successful in helping organizations recognize greater value by aligning their strategy and objectives to technology and execution.

What we are looking for in a successful candidate:

You are a **lifelong learner**. Modus21 associates must adapt to new environments and technologies

You are a **hands-on**. You like to get your hands dirty and are innately curious about how things work, whether it be a customer's process or the technology behind the scenes that supports it.

You are **flexible about vendors, platforms and tools**. Modus21 is not interested in solving solved problems; we take a tools-first approach to implementing process-oriented solutions.

You are a **team player**. You value collaboration and promote positive relationships with team members. You strive to lift the skillset and level of yourself and those around you.

Essential Functions:

Successful candidates will serve as a technical analyst on a teams of 4-5, and are responsible for planning and managing technically focused requirement elicitation/interviews with client stakeholders to capture system-supporting, non-functional and technical requirements. You own documentation and refinement of technical requirements in five key requirements areas: Interfaces, Infrastructure, Security, Performance, and System Design. You will decompose high-level concepts into detailed requirement; identifying and reconciling areas of conflict. You will own documentation of the associated acceptance criteria, user stories, and scenarios supporting solution development. You will define, manage, and prioritize schedule for the solution delivery lifecycle. You will support requirements management, defect management, and change management processes where relevant. You will interact with developers to clarify requirements; participate in design and perform code reviews as requested. You will facilitate communication and interaction with client, technical team (architects, testers and developers), and project leads, often via teleconferencing tools.

Requirements/Experience:

- BS/MS in a technical field
- 5 years' experience supporting technical software implementation projects as an analyst, admin, developer, or architect
- Experience serving government clients
- Experience working in a fast-paced, rapidly changing environment
- Desire to work in a highly collaborative environment; excellent interpersonal skills
- Knowledge of SOA, Agile/Scrum development, test-driven development preferred
- Must be able to overnight travel up to 50% if necessary.
- Must be a self-starter that can work towards a goal with limited direction or supervision.
- Must be a US citizen and hold or be able to obtain a Department of Defense (DoD) Secret Security Clearance